KindBox FAQ sheet

What is the KindBox mission?

Mission: We are creating a sustainable food system that ensures more members of our community have equal access to healthy and nutritious food.

We created The Kind Box to make it easy to get local, premium-quality products delivered to your door.
We're all about Local:
Let's make a difference in our communities, together.

Local food.
We proudly source food from around the state.

Local People.
We support local growers, producers and artists as much as our kind, passionate team that boxes and delivers your KindBox.

Local Impact.
When you buy a KindBox, you help increase access to local, healthy food that positively impacts the health and well-being of our community.

What types of items can I expect in my weekly KindBox?

There are two KindBox options at the moment, but we are working on a 3rd and 4th option.

1) Vegetarian- includes produce, bread, rice/pasta and one special local pantry item like honey or jam.
2) Everything Goes - includes 2 proteins, produce, bread, rice/pasta and one special local pantry item like honey or jam.

What areas do you serve?

We currently serve the Denver Metro Area but are continuously expanding our coverage. You can check if we deliver to your area by entering your zip code on our app.

How does the KindBox subscription work?

Registering for a KindBox subscription is easy! Simply pick the type of box you'd enjoy, Vegetarian or Everything goes, create an account, and have a fresh, locally sourced grocery box delivered to your door every week.

What if I need to skip my order?

You can skip your order up to 7 days before your scheduled delivery date. Simply log in to your account and navigate to the ""box and schedule" section to make the necessary changes.

Can I use coupons or discount codes?

Yes, we occasionally offer coupons and discount codes for our customers. You can apply them during the checkout process.

What payment methods do you accept?

1. We accept major credit and debit cards.

How do I contact customer support?

2. If you have any questions or need assistance, you can reach our customer support team through info@theKindBox.us Our friendly representatives will be happy to help you.